

Instructions for Disembarkation in Helsinki Cruise Port

Welcoming signs

Guide holds a sign with your name/ group name.

Tour starting time

Please look for your exact TOUR STARTING TIME from your tour confirmation document.

Please note, the gathering time is during 15 minutes before the tour starting time.

If you come out from the ship much earlier or the ship has arrived earlier than scheduled, do not worry. The guide might have not arrived yet, however the tour starting time remains the same.

Emergency phone number to call [+372 5900 5151](tel:+37259005151)

If you cannot find our representative or guide, PLEASE CALL and you will be advised how to reach the meeting point and guide.

Meeting Point in Helsinki

As of spring 2019 international cruise ships will dock in **West Harbour, where 3 new quays with dedicated disembarkation gates at Hernesaari** will be constructed to better accommodate arriving cruise passengers.

Your meeting point is right outside of the port gates.

Please **WALK OUT** from the secured port area to **OUTSIDE** the gates, where your guide will be waiting with a welcome sign.

